



AccelAero

AccelAero is an integrated Web-enabled reservation, scheduling, inventory and fare management solution. It has been designed to expressly cater to the needs of a Low Cost Carriers (LLCs).

It is a complete application that supports the setup of flight schedules, inventory and fares and allows users to make reservations through a number of interfaces: call centre, agents' interface and Internet Booking Engine (IBE).

The system is fortified with efficient booking tools that enable the revenue optimization staff to manage the airline yield easily and effectively. AccelAero provides many shortcut facilities including a quick launch menu with frequently used menu options that economies time usage.

AccelAero has a set of key modules that enable an airline to easily manage operations.

Administration

The AccelAero administration module is where an LCC can define its business model. It's through this module that an airline will set up its core data, procedures, rules and controls. The core functional areas of this module are:

- Schedule Management
- Seat Inventory Management
- Fare Management
- Sales and Finance
- Master Data

Schedule Management allows an airline to plan a new Flight Schedule for the season and build and plan each individual departure. You have the flexibility of changing the entire schedule, one section of it or individual departures based on your needs.

Daylight Saving Time (DTS) adjustment is one of the unique features of this module. Once the departure airport and time and entered for a schedule it automatically checks for DST and adjusts display times accordingly.

Transfer or re-protect of passengers to other flights due to operational issues (i.e. cancellations, delays and route changes) is made very easy and simple. Staff does not have to individually block seats and amend records for each passenger.

AccelAero supports planning of single leg, multi leg and triangular flights with single or multiple classes of service.

Inventory Management enables an airline to plan seat inventory in a very flexible way for each flight departure while controlling the seat movement of current/future plans to obtain optimum revenue. Once a flight schedule is built, inventory can be allotted either manually, or by rolling forward to all flights of the schedules for a period, specific dates or patterns.



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Fare Management functionality includes setting up business rules for fares, charges and then defining fares for your Origin and Destinations (O&D) for a given booking class.

Sales and Finance provides the information for sales and finance teams. An airline can define sales channels and monitor performance of each. The latest credit availability, payments and balance information can be checked against every agent.

Master Data functionality allows you to set up the core data required by all the sub modules and also setup users and security policies. Security of the system is handled by a very flexible Role and Privilege setup, which enables you to continue day -to-day businesses smoothly and efficiently.

Reservations

Reservations modules consist of the IBE, Call Centre Module and Agents Module. The IBE can be easily plugged into your website. It will become 24x7 selling tool and will be an integral part of the business. Apart from booking tickets, registered users get an added benefit of being able to modify and cancel own reservations. Call Centre Module is the sales tool for your Call Centre or the Service Centre. This module provides the functionality to make inquiries on flight availability, make reservations, modify reservations, make payments, print/email itinerary and operational tools and reports. Finally the Agent Module is the sales tool for all other sales channels excepting the Airline office. This could be sales offices, travel agents, general sales agents (GSA) or corporate accounts

Scheduler services

AccelAero provides facilities for departure control message processing and other housekeeping activities.

- Process of pre-Flight departure control messages such as PNL and ADL via SITA to DCSs
- Process of post Flight departure control messages (PFS) sent from DCSs
- Auto generate invoices
- Release of On hold Reservations upon expiry
- Close Flights/Segments for Reservations on pre-defined closure times
- Release of temporarily blocked inventory
- Acquisition of expired credit
- Identification of daily sales and interfacing with Finance

Reports

AccelAero provides a number of comprehensive reports for each functional unit. The system provides up-to-the-minute information enabling you to make quick decisions, analyze trends, control and strategically plan operations.